**Mohammed Alamin**

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**Personal Profile**

I am a dedicated and organised team player with a robust background in customer service, where I progressed to the role of duty manager, demonstrating my leadership skills.

Currently, I am enrolled in an intensive bootcamp with JUST IT for 3 Months, focusing on HTML, CSS, JavaScript, MySQL, MongoDB and Python, and learning to expand my skill set in software development. While doing the JUST IT bootcamp I am also doing a self-funded Udemy Course on becoming a Data Analyst.

My future goal is to upskill in the coding field to go onto a career as a Junior Software Developer/Data Analyst.

**Skills and Qualities**

* Business Administration Level 2
* Providing knowledge in debugging and error codes
* Excellent IT skills, including the Microsoft Office Suite
* Successful experience of working to tight deadlines
* Excellent knowledge in the use of coding programmes and data base such as Visual Code, MySQL Workbench, MongoDB and Git/GitHub

**IT Training**

**Just IT Training Ltd, London Digital Skills Bootcamp: Software Development 6th November 2023-Present**

* A twelve-week intensive bootcamp covering the fundamentals of Web and Software development.

**IT Skills/Modules**

* **Software Development Skills:** Python, MongoDB and MySQL
* **Web Technology:** HTML, CSS & JavaScript
* **Core Programming Languages:** HTML CSS and Python

**Projects**

* **To-Do list:** Allows the user to create task and once completed the user can delete the task using the two buttons provided. This project was created with HTML, CSS and JavaScript.
* **Rock, Paper, Scissor game:** This allows the user to select three buttons to choose from to Win, lose or draw against the computer. This was created heavily with JavaScript.
* **Portfolio website:** This was created to show case my projects I have made and introduce myself to the world of tech, by looking through and selecting the GitHub icon to show take the user to GitHub and LinkedIn by pressing the icons and a button to download my CV for employers. This was created with mainly using HTML and CSS.
* **RGB Clock:** This is a real time clock with RGB colours around it. This was made using HTML CSS and JavaScript.
* **Dice Roller:** This is a project which using python and simulates a dice roll.
* **Pymongo:** creating a pymongo project to allow the user to search, add, delete, update members and course times using python.
* **Films:** Creating a film list to find, search, update, delete and add films. This was created with python

**Work Experience**

**Nov 2022 – Aug 20th 2023 Foot Asylum, Rochdale**

**Customer advisor**

* Identifying the most suitable products that align for customer
* Showing alternative products if an item the customer wanted was out of stock
* Making sure customer was happy and advise customer if their item was lost in transit and create a new order with next day delivery for customer satisfaction

**June 2021 - June 2022 Express Test, Manchester Arndale Health Centre**

**ABM Duty Manager**

* Helping customers to cancel their bookings while providing exceptional customer service.
* Learning all health guidelines (SOPs) issued by the company to help run the shop efficiently.
* Supporting all staff members when needed and communicating with staff members effectively
* Stock checking to ensure stock level is green
* Giving out different jobs to staff members to ensure a steady flow of the shop floor

**June 2019–May 2021 The Trade Centre, Rochdale**

**Sales Executive**

* Building rapport with customers to develop a trusting relationship quickly and effectively.
* Preparing vehicles for collection and presentation on the showroom floor.
* Filled in paperwork for vehicles that have been purchased while protecting sensitive information of the customer and adding the information into the system.

**---- A year break from career for mental health issues and well-being ----**

**Oct 2016 - April 2018 Warehouse Operative, Shaw**

* Working to deadlines
* Working efficiently to meet and exceed targets set by the management team.
* Ensuring that stock control was up to date.
* Helping in the onboarding and training process of new employees across various departments.
* Working as part of a team and independently to ensure that the orders were processed correctly.

**EDUCATION**

**Learning Curve Group August 2020**

Level 2 certificate in Business Administration

**Hopwood Hall College 2014 - 2018**

Electrical installation, Level one (PASS)

Level 1 Functional skills Maths

BTEC Level 3 Diploma in IT (Double Grade Distinction Merit)

**Falinge Park high school 2009-2014**

GCSE’s: 6 A-C including Science and English

**REFERENCES AVAILABLE ON REQUEST**